


















Phone: 07 5572 7533

www.nobbybeachholidayvillage.com.au



-  Villas and Houses
-  Deluxe Poolside Villas
-  Studios
-  Premium Powered Sites
-  Standard Powered Sites
-  Grass Powered Sites
-  Rubbish Bins
-  Evacuation Point
-  The Hub
-  Amenities
-  Family Room
(baby bath, shower, toilet and change table)
-  Dump Point
-  Waterslide
-  Playground
-  Ninja Playground



GUEST SATISFACTION

Here at Nobby Beach Holiday Village, our team is committed to providing our valued guests with an exceptional holiday experience. We're proud of every aspect of our great park and trust that you will enjoy your visit in one of our modern, accommodation options, be it a Villa, Studio, House, or one of our grassed powered sites.

If you feel that your experience does not meet our usually high quality standard, we ask that you please report any fault or shortcoming in your accommodation to management within one hour of check-in. Our team will do whatever we can reasonably to rectify the issue to your satisfaction, so you can relax and enjoy your holiday experience with us.

Our objective is to ensure you have a fantastic holiday experience every time that you stay with us!

Please Note:

In the event that you wish to change accommodation and our housekeeping team is required to make the accommodation ready for our next guest, a minimum fee of \$85 will apply.

This fee will apply per room for group bookings.

RULES FOR A SAFE AND ENJOYABLE STAY

The wish of management and staff is for all guests to be able to enjoy a safe, happy, friendly and relaxing stay whilst at the village. Please use all facilities and equipment safely and with care.

Bicycles/scooters/rollerblades/skateboards etc: To be used during daylight hours only and are not allowed in the Pool, BBQ or entertainment areas, up near and behind the Kiosk and not on the accommodation pathways. Wearing of helmets is necessary.

Camp Kitchen: Includes BBQs, gas cookers, microwave, toaster, instant hot water boiler, glass fridge and dishwashing facilities.

Children: Adults/parents are responsible for all minors in their care. We ask that you take special care with the use of alcohol. It cannot be supplied or consumed by minors.

The Hub: Is a multipurpose room located opposite the camp kitchen and Ninja Playground and includes a TV, games, books and kitchen. It is used as a Kids Club during School Holidays and can be hired out by groups.

Departure: All rooms/sites to be vacated by 10am on day of departure. Should you wish to check out before reception opens or extend your stay, please make alternate arrangements the day prior.

Dump point: See map for location.

Emergency Evacuation Point: Located outside the front gates in between the shot-term parking area and highlighted with a red star on the park map.

Family Bathroom: Located in the amenities block; includes a table, shower, baby bath, sink with vanity and a toilet.

Fires: No open fires are to be lit at any time.

Gates: The entry/exit and pedestrian gates are for your protection. Please do not tailgate through the entry/ exit gate, as your fob will not work on next use. Do not allow others through the gates, without them checking in at reception first. Breaches may forfeit your stay.

Housekeeping: Please keep your accommodation how you found it. If left in an unsatisfactory condition a service fee will be charged.

Laundry: Includes coin operated dryers and washing machines.

Noise: Please be kind, courteous and considerate to others. Rough, noisy or intimidating behaviour spoils it for others. Please keep noise to a minimum at all times and observe "quiet time" from 10pm to 7am.

Parking: One vehicle is allocated per site/accommodation. All other vehicles must be parked outside the park boundary.

Pets: Unfortunately, pets are not allowed in the park.

Reception and Kiosk Hours: 8am – 6pm Monday – Saturday. 9am – 5pm Sunday and Public Holidays.

Rubbish: We appreciate if you please use the appropriate rubbish containers placed throughout the park, as marked on the park map.

Security: While we do our best to ensure a secure environment, we recommend securing items of value left outside your tent, caravan or accommodation during the day and night.

Smoking: Is not permitted in any accommodation or common areas including the pool, playground, BBQ and entertainment areas. A cleaning fee applies to those that smoke in accommodation.

Speed limit: The speed limit for all vehicles is 5km.

Visitors: Should be registered on arrival and park outside the park.

WiFi: FREE WiFi is available for all guests up to 7000MB per booking.

Pool, Playgrounds and Waterslide Safety Rules

Playgrounds and Pool area: Staff cannot supervise children. Parents / guardians must actively supervise their children at all times. The use of any of the facilities in the park, including the pools, waterslide and playgrounds are at your own risk and you must ensure that you assess your own risk in using the equipment before using it. Please be aware that you indemnify Nobby Beach Holiday Village and take your own responsibility for using the facilities and participating in the use of the pools, waterslide and playground activities. Users of the pools, playgrounds and waterslide must be in good health and free from any potentially adverse medical conditions. You should seek medical advice if uncertain. Alcohol is not permitted in these areas.

Pool area: The pool is open from 8am to sunset daily and encompasses 2 outdoor pools heated to a perfect 28 degrees for year-round fun! Please note that there is no lifeguard on duty at any time. Children under 15 and anyone who is not a good swimmer must be accompanied and supervised by an adult who is a competent swimmer. Running, bombing, diving and alcohol are not permitted in the fenced pool area. Balls and ball games are not permitted unless supervised by a park staff member. Glass or any other material that may cause contamination is not permitted. Please ensure you are clean before entering the pool. A shower is available in the pool area. Children whom are not toilet trained must wear swim nappies at all times. Appropriate Swimwear must be worn at all times irrespective of age.

Waterslide: Slip down our 35m MEGA waterslide, operating from 9am - 5pm. You must abide by all waterslide rules as displayed at the waterslide on the "Slide Rules" board. For safety reasons, pregnant women, guests with certain pre-existing health issues, guests with casts, footwear, eyewear or any hard or sharp objects are not permitted on the waterslide. Please ask staff prior to participating if unsure.

Wristbands: Must be worn by all guests & visitors in the pool area.

Further specific restrictions may be displayed throughout the park, you must obey these. The park is not liable for any personal injury or loss to any person using the pools, waterslide, playgrounds or any of the other facilities at Nobby Beach Holiday Village.

For after-hours emergency, please use the phone on the outside wall of reception or dial 000 in cases relating to fire, police or ambulance. Our local police number is 07 5581 2800.

Please be considerate of other guests and refrain from the following while in the park: no swearing, illegal drug use, no excessive use of alcohol, no undue mess around site, no unregistered overnight guests, no undue noise, no acts of violence or abuse, no smoking in accommodation, no unregistered vehicles and no driving lessons to be conducted in the park grounds. Please abide by all other Park Rules, Park Signage, any Terms and Conditions and any Directions given by Nobby Beach Holiday Village staff.

Failure to comply with any of the above, including any damage caused to park accommodation or property may result in the guest being asked to vacate and leave the property with no refund issued. Please read our refund policy emailed to you on booking.

DINE OUT AT NOBBY BEACH

Nobby's Precinct - Lifestyle choices

Restaurants:

- Asian
- Brazilian
- Italian
- Japanese
- Mexican
- Nobby Beach Surf Club

Convenience:

- IGA Supermarket
- Bakery / Cafe's
- Bottleshop
- Butchers
- Medical Centre
- Chemist

Entertainment

Nobby Beach - Patrolled Beach	400m	1min
Burleigh Point Surf Beach Break	3km	5min
Nobby Beach Shopping/Café Precinct	100m	1min
Doodlebugs Indoor Play and Party Centre	400m	1 min
Burleigh Golf Club	400m	1min
The Star Casino	4km	7min
Broadbeach Entertainment Precinct	4km	7min
Miami Marketta – Food & Live Music	300m	1min
Miami Aquatic Centre	300m	1min
Pizzey Park Sports, Gymnastic and Tennis Centre	300m	1min
Burleigh Bowls Club	4km	7min
Mermaid Beach Bowls Club	3km	5min
24 Hour Gym	200m	1min
AFL Gold Coast Suns,		
Heritage Bank Stadium	8km	12min
NRL Titans CBUS Super Stadium	6km	10min

Theme Parks

Movie World	25km	30min
Outback Spectacular	25km	30min
Paradise Country	25km	30min
Wet'n'Wild	22km	28min
Top Golf	22km	28min
Dream World	25km	30min
White Water World	25km	30min
Seaworld	15km	20min
Currumbin Wildlife Sanctuary	8km	12min
Australia Zoo	160km	135min

Shopping & Points of Interest

Pacific Fair Shopping Centre, Broadbeach	4km	7min
Robina Town Centre	6km	10min
Harbour Town Outlet Shopping Centre	20km	25min
Surfers Paradise Beach	10km	15min
Mount Tamborine/Hinterland	35km	45min
Gold Coast Airport	15km	20min
Brisbane Airport	95km	75min